## New Audit for Patharbandha - Mobile (234),

# eQuality Audit System <audit@audit.ecompliancesuitercomp>25, 11:18 AM (2 days ago)

to Tapan.tripathi, me, dinesh.saxena, manju.bajiya, sanjay.shukla, asha.negi, tumul.rai, vikash.Kum

### Audit ld: tapan\_1570676084667

Date:	10-10-2019	Center.	Patharbandha - Mobile(234), Bhubaneswar
Auditor:	Tapan Tripathi	Provider:	Rasmita
Time:	8:24 AM-12:58 PM	Time Taken:	04:34:11

Composite Score:	92%		
Total Score:	495	Max Score:	540

Total Number of patients at the center	11
Total Number of patients with the provider	28
Average TSR of last 3 months	100
Average Missed dose rate of last 3 months	9
Total count of OpASHA detection in last 3 months	13
Default rate of last 3 months	0

Question	Answer	Score	Max Score
1.0. Total no. of patients who visited the center during the audit	8	0	0
2.0. Total no. of household visited by the Auditor	5	0	0
3.0. Verification, by Auditor, of household visits done by the provider for ACF: number of households verified	5	0	0
4.0. Total number of Patients who were scheduled to visit the center on the day of the audit	16	0	0
5.0. Availability of Weighing Machine	✓	0	0
6.0. Is the weighing machine in the working condition? Have you checked it yourself?	✓	5	5

7.0. Availability of OTC drugs for Fever/ Vomiting /Pain	<b>✓</b>	15	15
7.1. Total number of OTC tablets available	37	0	0
8.0. Are Sputum cups available for sputum test	✓	15	15
8.1. Total number of cups available	12	0	0
9.0. Avaibility of plastic container or polythene bags to transport sputum samples	✓	0	0
10.0. How many households were shown by the provider to the auditor (for the purpose of address verification); Auditor must visit 5 or more houses	All(5)	15	15
11.0. Is marker pen available with the Provider in working conditions or not?	✓	0	0
12.0. How many treatment cards on the tab do not have patients' phone number?	None(7)	15	15
13.0. How many treatment cards on tab do not have Nikshay ID (for patients who were enrolled one month before the date of audit)?	Some(2)	0	0
14.0. How many paper cards do not have HIV/Diabetes details on them?	Some(1)	0	0
15.0. How many paper treatment cards do not have reasons for missed dose updated on the card?	None(0)	15	15
16.0. How many paper cards do not have Asha ID on both sides?	None(0)	15	15
17.0. Out of total paper cards, how many cards have outcome updated, without entering report of last follow up?	None(0)	15	15
18.0. How many paper treatment cards have "Hands symbol" indicating the fingers used for eCompliance registration?	All(7)	15	15
19.0. Unifromity of information: does the information mentioned on paper treatment card, patient's small identity card and 01 register match with each other?	4	15	15
19.1. Mention Total Number	7	0	0
20.0. Does the Lab Register data match with the details mentioned on patient cards /tab cards?	<b>◆</b>	10	10
21.0. What is the average gap between the dates of prescription and treatment initiation?	5	15	15
22.0. Does refferal data mentioned in the Visit Register/ eDetection match with the Lab Register?	<b>✓</b>	10	10
23.0. Are laminated scripts available with the Provider?	<b>✓</b>	5	5

24.0. Did the patients/ relatives took unsupervised doses in the presence of the Auditor?	None	15	15
24.1. Mention number of such patients	0	0	0
25.0. Of total IP and CP patients who visited in the presence of the Auditor, how many did not swallow the day's dose at the center in the presence of the provider?	None	15	15
25.1. Mention number of such patients	0	0	0
26.0. Of the total patients, how many visited the centre along with paper patient cards to take medicine, during the audit?	Most	10	15
26.1. Mention number of such patients	5	0	0
27.0. Of the total patients whom the Auditor asked, how many knew about time period left in treatment completion?	All	15	15
27.1. Mention number of such patients	5	0	0
28.0. Are OTC Drugs kept properly at the center?	All	15	15
28.1. Mention Total Number	3	0	0
28.2. Mention Reason of Mismatch	Na	0	0
29.0. Damaged medicine strips.	None	15	15
29.1. Mention Total number of damaged strips	0	0	0
30.0. Is contact tracing being done properly?	✓	5	5
31.0. Is a SIM card and tablet available with the provider?	<b>✓</b>	5	5
31.1. If not, please mention the reason		0	0
32.0. Availlability of tablet cover	<b>✓</b>	5	5
32.1. If no, please mention the reason		0	0
33.0. Is touch screen in proper condition (not damaged)?	✓	5	5
34.0. Does the provider have an extra OTG cable?	✓	5	5
35.0. Are the finger print readers working?	✓	5	5
36.0. Is the center tab locked inside a wooden box?	✓	5	5
36.1. If no, please mention the reason		0	0
37.0. Does the tablet have application lock?	✓	5	5
37.1. If no, please mention the reason		0	0
38.0. Is internet working in all the tablets?	1	15	15

38.1. If no, please mention the reason		0	0
39.0. Does the provider know how to check internet in the tab?	✔	5	5
39.1. If no, please mention the reason		0	0
40.0. Was the provider tab recharged/ topped up within the last 30 days from the date of audit?	✓	5	5
41.0. Status of patients registration on eCompliance	All	15	15
41.1. Mention Total number of patients not registered on eCompliance	0	0	0
41.2. Mention reasons for not registering patients	Na	0	0
42.0. Of all the patients registered on the eCompliance, fingers of how many patients do not match with the tablet?	None	15	15
42.1. Mention number	0	0	0
42.2. Mention reasons for mismatch	Na	0	0
43.0. Was the provider tab synched in the last 36 hours?	✓	5	5
44.0. Does the provider know how to check GPS and was GPS on at the time of the Audit?	✓	10	10
45.0. How many questionnaire are pending in the tablet?	9	0	10
46.0. How many symptomatics lab results have not been updated?	Iska liye PM ko ek Traing ki jarurat hai.	0	10
47.0. Was the eDetection application synced in last 36 hours?	✓	10	10
48.0. Does the Provider knows how to access reports on eDetection and what each report means?	✓	10	10
49.0. Patient Feedback		100	120

### Comments:

### **Patient Feedback**

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					me to cen ter, doe s cou nsel or giv es me dici ne to you r fam ily me mb er	me dici ne doe s cou nsel or pro vid es you dur ing sin gle visi t	k we re	hav e con sum ed befo re enr olli ng wit h Ope rati on AS HA	prio r with Tab data	that you are suff erin g fro m TB	tme nt ho w ma ny tim es you hav e sub mit ed you r spu tum for lab test	coll	too k you r fing er pri nt whi le givi ng you me dici ne dur ing firs t 3 mo nth s of trea tme nt	provi der with out regis tatio n on eCo mpli ance	visit s you r hom e to pro vide you med icati on if you miss dose in mor ning	al cou nsel ing alo ng wit h you
1	Raj end ra Sw ain	OB P2 88	I	N e w	Ye s	1	1	2	100 %	Thr oug h DM C	2	2	Alte rnat e Da y	No	Alw ays	Yes
2	Sud ars an Pur ty	P2	I	N e w	Ye s	1	1	2	100 %	Thr oug h pro vide r	2	2	Alte rnat e Da y	Yes	Alw ays	Yes
3	Rav i Pat ra	OB P2 91	I	N e w	Ye s	1	1	2	100 %	Thr oug h pro vide r	2	2	Alte rnat e Da y	No	Alw ays	Yes
4	Ch ara na Nay ak		I	N e6	Ye s	1	1	2	100 %	Thr oug h pro	2	2	Alte rnat e Da y	No	Alw ays	Yes

										vide r						
5	Kor eya Ra o	OB P2 92	I	N e w	Ye s	1	1	2	100	Thr oug h pro vide r	2	2	Alte rnat e Da y	No	Alw ays	Yes
6	Count			5	5	5	5	5	0	5	5	5	4	5	5	
7	7 Score			10	10	10	10	10	0	10	10	10	0	10	10	

ReplyReply allForward